

# NSW/ACT KEY CONTACTS

VERSION: NOVEMBER 2024



## RURAL LINES (35U / 24B / 21A / 32A)

Country pack, Farm Motor, Livestock, and crop

**Team Phone:** 1300 137 863 x24276

**Email:** uw.ric.nsw.act@cgu.com.au

**Post:** GPO Box 2005, Melbourne VIC 3001

Felicity Cole	Team Leader	0411 012 767	(03) 9204 2374
Fiona Benfield	Team Leader	0411 012 347	(03) 5329 4104
Darren Murnane	Lead Underwriter		(03) 4373 0946
Luke Oxlade	Lead Underwriter		(03) 4373 0948
Mark Farquhar	Lead Underwriter		(03) 4373 0902
Rhonda Norman	Lead Underwriter		(03) 4373 0908
Scott McMahon	Lead Underwriter		(03) 4373 0949
Matthew Kelley	Lead Underwriter		(03) 4373 0950
Tania Weybury	Lead Underwriter		(03) 4373 0907
Katherine Simonds	Underwriter		(03) 4373 0918
Alex Brown	Underwriter		(03) 4373 0975
Anthea Flower	Underwriter		(03) 4373 0915
Debbie Farquhar	Underwriter		(03) 4373 0934
Tricia Pringle	Underwriter		1300 137 863 x 33935
Lesley Vlahek	Underwriter		(03) 4373 0921
Karyn O'Keane	Underwriter		(03) 4373 0904
Raeleen Runnalls	Underwriter		(03) 4373 0903
Seona Prendergast	Underwriter		(03) 4373 0957
Gabrielle Leazier	Underwriter		(03) 4373 0923
Sue Vogege	Underwriter		(03) 4373 0933
Tania Linahan	Underwriter		(03) 4373 0928
Phil Kimber	Underwriter		(03) 4373 0974
Carly Carey	Underwriter		1300 137 863 x 33851
Christophe Iarussi	Underwriter		1300 137 863 x 47702
Mona Bhatia	Underwriter		1300 137 863 x 33935

## MOTOR FLEET (24F)

**Team Email:** uw.fleet.nsw.act@cgu.com.au

Kelly Justyna	Manager, Fleet Underwriting	0478 263 215	
Charlie Koscielski	Fleet Team Leader	0466 529 150	
Matt Vickery	Technical Fleet Specialist	0411 011 284	
Jenny Vanderhorst	Senior Underwriter	0411 014 474	(02) 9292 1898
Daniel Heath	Senior Underwriter	0411 012 029	
Pablo Lucero	Underwriter	0481 007 213	(02) 9292 1892
Sina Spagnolo	Underwriter	0411 014 528	(02) 9082 4978

## PADLOCK (01R)

**Team Phone:** 1300 943 692

**Email:** padlockunderwriting@cgu.com.au

**Post:** GPO Box 2005, Melbourne VIC 3000

Darren Hill	Team Leader	0411 010 557	(03) 8804 9043
Owen Furlong	Team Leader	0411 010 568	(03) 9657 6820

## PACKAGES AND COMM MOTOR (15T & 24C)

**Team Phone:** (02) 9082 4978

**Email:** smeunderwriting.nsw.act@cgu.com.au

**Post:** GPO Box 2005, Melbourne VIC 3001

Stephen Daly	Team Leader	0411 011 220	(02) 9292 1887
Vicki Goff	Team Leader	0411 014 640	(02) 4924 3198
Bronwyn Beutel	Team Leader		(07) 30876767
Maria Radic	Team Leader		(08) 92647371

## PERSONAL LINES (06H / 06L / 23A / 23B / 23L / 39P / 23C / 25A)

Home, Landlords and Private Motor

**Phone:** 13 75 44

**Email:** cgupli@cgu.com.au

## CONSTRUCTION & ENGINEERING (01C / 01D / 01E / 17U / 17P)

**Team Email/Phone:** uw.constructionandengineering.nsw.act@cgu.com.au (02) 9292 3885

Harry Tsavaris	Manager Corporate	0411 010 464	
Sean Pietersz	Manager Commercial	0411 013 396	
Paul Stevens	Technical Manager	0411 012 878	
Nick Kamberis	Team Leader	0411 010 664	(02) 9292 3849
Joseph Meissner	Senior Underwriter	0411 011 998	(02) 9292 3831
Georgia Flitcroft	Underwriter	0478 272 607	(02) 9292 3821
Emma Shields	Assistant Underwriter		(02) 8895 0429

**INDUSTRIAL SPECIAL RISK (01R / 05A)**

<b>Team Email:</b>	<b>uw.property.nsw.act@cgu.com.au</b>		
Robert Tedesco	Manager	0407 897 807/ (02) 8224 4832	Robert.Tedesco@cgu.com.au
Paul Abreu	Senior Underwriter	0411 011 777	Paul.Abreu@cgu.com.au
Richard Daley	Senior Underwriter	0411 236 180	Richard.Daley@cgu.com.au
Mark Hammond	Senior Underwriter	0411 010 632	Mark.Hammond@cgu.com.au
Lisa He	Senior Underwriter	0411 014 684	Lisa.He@cgu.com.au
Jeffrey Yadao	Underwriter	0411 011 926	Jeffrey.Yadao@cgu.com.au
Bruno Passiano	Underwriter	0411 010 296	Bruno.Passiano@cgu.com.au

**Schemes, Facilities and Global SchemesFacilitiesProperty@iag.com.au**

Mary O'Shea	Manager	0418 364 402	(03) 9945 3348
Yvette Laracy	Senior Underwriter, Global Networks	0411 012 908	
Monica Bentancourt Calero	Underwriter	0411 010 050	(03) 8630 1403
Shadman Quadri	Underwriter	0478 270 415	(03) 9601 8222
Reece Marshall	Assistant Underwriter		
Tracie Stewart	Lead Policy Consultant		(03) 9916 3753

**PROFESSIONAL RISKS**

<b>Email/Phone:</b>	<b>cguprinswunderwriting@cgu.com.au</b>		<b>(02) 9088 9120</b>
<b>PI Connect:</b>	<b>cgupiconnect@cgu.com.au</b>		<b>(03) 9916 3186</b>
Ebony Handford	Team Manager	0411 010 225	(02) 9292 1870
Daniel Wicks	Technical Specialist	0411 013 490	(02) 9292 1863
Timothy Partridge	Senior Underwriter	0422 654 548	(02) 9292 3150
Michelle Saalmans	Senior Underwriter	0411 011 522	(02) 9292 9953
Meiliana Suherman	Senior Underwriter	0411 011 577	(02) 9292 1809
Mel Thew	Senior Underwriter	0411 011 017	(02) 9292 1862
Katie Yu	Senior Underwriter	0411 010 868	(02) 9292 1865
Kailin Gianikouris	Senior Underwriter	0421 583 204	(02) 9292 3155
Irene Louie	Senior Underwriter	0411 010 032	(02) 9292 1869
Dane King	Senior Underwriter	0411 012 083	(02) 9292 3151
Errij Goenadie	Underwriter	0422 192 424	(02) 9292 1868
Karen Ha	Underwriter		(02) 9292 1864
Felicia Soultados	Underwriter	0482 131 222	(02) 9292 1713

**LIABILITY (10M)**

<b>Team Email/Phone:</b>	<b>uw.liability.nsw.act@cgu.com.au</b>		
Michael Taylor	Manager	0411 010 051	
Michelle Holden	Senior Underwriter	0401 117 851	
Ayla Smith	Senior Underwriter	0411 011 206	
Ashley Leszczuk	Senior Underwriter	0478 281 918	
Marlee Caterson	Underwriter	0411 011 362	
Emily Nash	Underwriter	0478 279 629	
Maribeth Iszard	Underwriter	0403 147 060	

**Corporate Team (turnover exceeding \$250m)**

Jaryd Gush	Corporate Underwriting – Liability	0424 624 288	
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**Support Services****CGU HELP**

**Phone:** 1300 781 780  
**Email:** [cguhlp@cgu.com.au](mailto:cguhlp@cgu.com.au)

Please request password reset to prevent locking the account after three unsuccessful attempts.  
 Still having problems? Email CGU Help: [cguhlp@cgu.com.au](mailto:cguhlp@cgu.com.au). Alternatively, ring 1300 760 658

**PAYMENT ENQUIRIES**

**Phone:** 1300 766 724  
**Email:** [cgupac@cgu.com.au](mailto:cgupac@cgu.com.au)  
**Mail:** GPO Box 2005, Melbourne, 3001

**EBUSINESS**

**EDI Team Phone:** If matter is urgent please contact your relevant Underwriting team

**EDI Team Email:** [edi.support@cgu.com.au](mailto:edi.support@cgu.com.au)

EDI Template Request – For all EDI Related technical issues, please complete this for and email to [Edi.support@cgu.com.au](mailto:Edi.support@cgu.com.au)

**STATIONERY**

Policy Wordings are available through the CGU Portal. If you do not have access to the CGU Portal, please contact Operations at [operations.support@cgu.com.au](mailto:operations.support@cgu.com.au) to arrange.

**Claims****LODGE MENT & ENQUIRIES**

**Phone:** 13 24 80  
**Email for new claims:** [newclaims@cgu.com.au](mailto:newclaims@cgu.com.au)  
**Email for existing claims:** [claims@cgu.com.au](mailto:claims@cgu.com.au)  
**Mail:** GPO Box 2852, Melbourne VIC 3001

**Phone for PRI Claims:** (03) 9601 8709  
**Email for PRI Claims:** [priclaims@cgu.com.au](mailto:priclaims@cgu.com.au)  
**Mail for PRI Claims:** GPO box 4609, Melbourne VIC 3001

**Phone for Liability Claims:** 1300 038 407  
**Email for new Liability Claims:** [newclaimsliability@iag.com.au](mailto:newclaimsliability@iag.com.au)  
**Email for existing Liability Claims:** [Liabilityclaims@iag.com.au](mailto:Liabilityclaims@iag.com.au)  
**Mail for Liability Claims:** GPO box 4756, Melbourne VIC 3001



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