

VIC/TAS KEY CONTACTS

VERSION: NOVEMBER 2024



RURAL LINES (35U / 24B / 21A / 32A)

Country pack, Farm Motor, Livestock and Crop:

Team Phone: 1300 137 863 x 33935 or (03) 4373 0935

Email: uw.ric.vic.tas@cgu.com.au

Post: GPO Box 2005, Melbourne VIC 3001

Felicity Cole	Team Leader	0411 012 767	(03) 9204 2374
Fiona Benfield	Team Leader	0411 012 347	(03) 5329 4104
Darren Murnane	Lead Underwriter		(03) 4373 0946
Luke Oxlade	Lead Underwriter		(03) 4373 0948
Mark Farquhar	Lead Underwriter		(03) 4373 0902
Rhonda Norman	Lead Underwriter		(03) 4373 0908
Scott McMahon	Lead Underwriter		(03) 4373 0949
Matthew Kelley	Lead Underwriter		(03) 4373 0950
Tania Weybury	Lead Underwriter		(03) 4373 0907
Katherine Simonds	Underwriter		(03) 4373 0918
Alex Brown	Underwriter		(03) 4373 0975
Anthea Flower	Underwriter		(03) 4373 0915
Debbie Farquhar	Underwriter		(03) 4373 0934
Tricia Pringle	Underwriter	1300 137 863 x 33935	
Lesley Vlahek	Underwriter		(03) 4373 0921
Karyn O'Keane	Underwriter		(03) 4373 0904
Raeleen Runnalls	Underwriter		(03) 4373 0903
Seona Prendergast	Underwriter		(03) 4373 0957
Gabrielle Leazier	Underwriter		(03) 4373 0923
Sue Vogele	Underwriter		(03) 4373 0933
Tania Linahan	Underwriter		(03) 4373 0928
Phil Kimber	Underwriter		(03) 4373 0974
Carly Carey	Underwriter	1300 137 863 x 33851	
Christophe Iarussi	Underwriter	1300 137 863 x 47702	
Mona Bhatia	Underwriter	1300 137 863 x 33935	

MOTOR FLEET (24F)

Team Email: uw.fleet.vic.tas@cgu.com.au

Kelly Justyna	Manager, Fleet Underwriting	0478 263 215	
Matt Vickery	Technical Fleet Specialist	0411 011 284	
Ellesse Hamer	Underwriter	0411 011 959	(03) 8630 1549
Kylie Neaves	Underwriter	0411 011 746	(03) 9916 3078
Shalini Angi	Underwriter	0478 260 881	

PADLOCK (01R)

Team Phone: 1300 943 692

Email: padlockunderwriting@cgu.com.au

Post: GPO Box 2005, Melbourne VIC 3001

Darren Hill	Team Leader	0411 010 557	(03) 8804 9043
Owen Furlong	Team Leader	0411 010 568	(03) 9657 6820

PACKAGES AND COMM MOTOR (15T & 24C)

Team Phone: (03) 9918 5971

Email: smeunderwriting.vic.tas@cgu.com.au

Post: GPO Box 2005, Melbourne VIC 3001

Stephen Daly	Team Leader	0411 011 220	(02) 9292 1887
Vicki Goff	Team Leader	0411 014 640	(02) 4924 3198
Bronwyn Beutel	Team Leader		(07) 30876767
Maria Radic	Team Leader		(08) 92647371

PERSONAL LINES (06H / 06L / 23A / 23B / 23L / 39P / 23C / 25A)

Home, Landlords and Private Motor

Phone: 13 75 44

Email: cgupli@cgu.com.au

CONSTRUCTION & ENGINEERING (01C / 01D / 01E / 17U / 17P)

Team Email/Phone: uw.constructionandengineering.vic.tas@cgu.com.au (03) 9279 5162

Harry Tsavaris	Manager Corporate	0411 010 464	
Sean Pietersz	Manager Commercial	0411 013 396	
Paul Stevens	Technical Manager	0411 012 878	
Joanne Georgakopoulos	Senior Underwriter		(03) 9279 5116
Alec Nikolic	Senior Underwriter	0411 012 346	(03) 9279 5110
Nav Maan	Senior Underwriter	0411 012 068	(03) 9279 5141
Swati Bhatia	Underwriter	0411 012 726	(03) 9279 5117
Lorna Jacob	Underwriter	0401 130 071	(03) 9279 5111
Jayvier Hall	Assistant Underwriter	0439 509 312	(03) 9279 5130
Nick Tsavaris	Assistant Underwriter	0482 134 919	(03) 9279 5162

INDUSTRIAL SPECIAL RISK (01R / 05A)

Team Email:	uw.property.vic.tas@cgu.com.au		
John Lynch	Manager	0411 010 571/ (03) 9916 3759	John.Lynch@cgu.com.au
Kevin Smith	Technical Specialist	0408 230 776	Kevin.Smith@cgu.com.au
Erin Edwards	Senior Underwriter	0407 767 178	Erin.Edwards@cgu.com.au
Hing Diong	Underwriter	0411 011 360	Hing.Diong@cgu.com.au
Ronika Sing-Ng'andu	Underwriter	0466 571 872	Ronika.Singh-Ngandu1@iag.com.au
Aaron Campbell	Underwriter	0411 011 249	Aaron.Campbell@iag.com.au
Yogesh Pushkarna	Underwriter	0411 011 033	Yogesh.Pushkarna@cgu.com.au
Sid Ganguly	Underwriter	0411 010 768	Sid.Ganguly@cgu.com.au
Jules Szoke	Underwriter	0411 010 601	Jules.Szoke@iag.com.au
Lilian Li	Underwriter	0482 134 655	Lilian.Li@cgu.com.au
Kai Ramesh	Underwriter	0482 134 682	Kai.Ramesh@iag.com.au

Schemes, Facilities and Global SchemesFacilitiesProperty@iag.com.au

Mary O'Shea	Manager	0418 364 402	(03) 9945 3348
Yvette Laracy	Senior Underwriter, Global Networks	0411 012 908	
Monica Bentancourt Calero	Underwriter	0411 010 050	(03) 8630 1403
Shadman Quadri	Underwriter	0478 270 415	(03) 9601 8222
Reece Marshall	Assistant Underwriter		
Tracie Stewart	Lead Policy Consultant		(03) 9916 3753

PROFESSIONAL RISKS

Email/Phone:	cguprivicunderwriting@cgu.com.au		(03) 9279 5165
PI Connect	cgupiconnect@cgu.com.au		(03) 9916 3186
Tak Zaman	Team Leader	0411 010 172	(03) 9279 5177
Ross Bradbury	Senior Underwriter	0411 010 064	(03) 9279 5171
Darren Goodman	Senior Underwriter	0437 783 506	(03) 9279 5168
Steven Todes	Senior Underwriter	0411 010 059	(03) 9279 5176
Alvord Moyo	Senior Underwriter	0411 011 355	(03) 9916 3947
Daniel Bosworth	Senior Underwriter	0411 012 912	(03) 9279 5166
Mish Sama	Underwriter	0482 130 814	
Ruth Perry	Assistant Underwriter		(03) 9279 5172

LIABILITY (10M)

Team Email/Phone:	uw.liability.vic.tas@cgu.com.au		(03) 9916 3777
Kate Lowery	Manager Schemes & Facilities	0435 856 356	
Matt Dedini	Liability Underwriting Manager	0403 695 819	
Tanya Pisani	Senior Underwriter	0437 548 972	
Joe Romeo	Senior Underwriter	0409 432 805	
Bora Kim	Senior Underwriter	0411 011 519	
John Carter-Dams	Senior Underwriter	0409 237 932	
Rushan Balasubramaniam	Underwriter	0411 012 884	
Noyng Toumngoun	Underwriter	0481 475 591	
Ashleigh Pennalligen	Underwriter	0411 011 212	Working Thurs and Fri

Corporate Team (turnover exceeding \$250m)

Craig Milner	Principal, Corporate Casualty Underwriter	0411 012 098	
Jaryd Gush	Corporate Underwriting – Liability	0424 624 288	

Support Services**CGU HELP**

Phone:	1300 781 780
Email:	cguhelp@cgu.com.au
Please request password reset to prevent locking the account after three unsuccessful attempts. Still having problems? Email CGU Help: cguhelp@cgu.com.au . Alternatively, ring 1300 760 658	

PAYMENT ENQUIRIES

Phone:	1300 766 724
Email:	cgupac@cgu.com.au
Mail:	GPO Box 2005, Melbourne 3001

EBUSINESS

EDI Team Phone:	If matter is urgent please contact your relevant Underwriting team
EDI Team Email:	edi.support@cgu.com.au
EDI Template Request – For all EDI Related technical issues, please complete this form and email to Edi.support@cgu.com.au	

STATIONERY

Policy Wordings are available through the CGU Portal. If you do not have access to the CGU Portal, please contact Operations at operations.support@cgu.com.au to arrange

Claims**LODGEMENT & ENQUIRIES**

Phone:	13 24 80
Email for new claims:	newclaims@cgu.com.au
Email for existing claims:	claims@cgu.com.au
Mail:	GPO Box 2852, Melbourne VIC 3001

Phone for PRI Claims:	(03) 9601 8709
Email for PRI Claims:	priclaims@cgu.com.au
Mail for PRI Claims:	GPO Box 4609, Melbourne VIC 3001

Phone for Liability Claims:	1300 038 407
Email for new Liability Claims:	newclaimsliability@iag.com.au
Email for existing Liability Claims:	liabilityclaims@iag.com.au
Mail for Liability Claims:	GPO Box 4756, Melbourne VIC 3001



Insurer
Insurance Australia Limited
 ABN 11 000 016 722 AFSL 227681
 trading as CGU Insurance

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