

WA KEY CONTACTS

VERSION: NOVEMBER 2024



PERSONAL LINES (06H / 06L / 23A / 23B / 23L / 39P / 23C / 25A)

Home, Landlords and Private Motor

Phone: 13 75 44
Email: cgupli@cgu.com.au

RURAL LINES (35U / 24B / 21A / 32A)

Country pack, Farm Motor, Livestock and Crop:

Team Phone: 1300 137 863 x 85676 or (03) 4373 0935

Email: uw.ric.wa@cgu.com.au

Post: GPO Box 2005, Melbourne VIC 3001

Felicity Cole	Team Leader	0411 012 767	(03) 9204 2374
Fiona Benfield	Team Leader	0411 012 347	(03) 5329 4104
Darren Murnane	Lead Underwriter		(03) 4373 0946
Luke Oxlade	Lead Underwriter		(03) 4373 0948
Mark Farquhar	Lead Underwriter		(03) 4373 0902
Rhonda Norman	Lead Underwriter		(03) 4373 0908
Scott McMahon	Lead Underwriter		(03) 4373 0949
Matthew Kelley	Lead Underwriter		(03) 4373 0950
Tania Weybury	Lead Underwriter		(03) 4373 0907
Katherine Simonds	Underwriter		(03) 4373 0918
Alex Brown	Underwriter		(03) 4373 0975
Anthea Flower	Underwriter		(03) 4373 0915
Debbie Farquhar	Underwriter		(03) 4373 0934
Tricia Pringle	Underwriter	1300 137 863 x 33935	
Lesley Vlahek	Underwriter		(03) 4373 0921
Karyn O'Keane	Underwriter		(03) 4373 0904
Raeleen Runnalls	Underwriter		(03) 4373 0903
Seona Prendergast	Underwriter		(03) 4373 0957
Gabrielle Leazier	Underwriter		(03) 4373 0923
Sue Vogele	Underwriter		(03) 4373 0933
Tania Linahan	Underwriter		(03) 4373 0928
Phil Kimber	Underwriter		(03) 4373 0974
Carly Carey	Underwriter	1300 137 863 x 33851	
Christophe Iarussi	Underwriter	1300 137 863 x 47702	

PROFESSIONAL RISKS

Email/Phone:	cgupriwaunderwriting@cgu.com.au	(08) 9254 3764
PI Connect	cgupiconnect@cgu.com.au	(03) 9916 3186
Jonathan Martin	Team Leader	0433 498 785 (08) 8405 6108
Melanie Prentice	Senior Underwriter	0411 010 206 (08) 9254 3760
Dalwin Bahl	Senior Underwriter	0436 324 995 (08) 8405 6110
Lee Bamford	Senior Underwriter	0482126 820 (08) 9254 3747
Carry Hillman	Underwriter	(08) 9254 3764

PADLOCK (01R)

Team Phone: 1300 943 692

Email: padlockunderwriting@cgu.com.au

Post: GPO Box 2005, Melbourne VIC 3001

David Edwards	Team Leader		(08) 7326 5804
Darren Hill	Team Leader	0411 010 557	(03) 8804 9043
Owen Furlong	Team Leader	0411 010 568	(03) 9657 6820

PACKAGES AND COMM MOTOR (15T & 24C)

Team Phone: (08) 6188 4179

Email: smeunderwriting.wa@cgu.com.au

Post: GPO Box 2005, Melbourne VIC 3001

Maria Radic	Team Leader		(08) 9264 7371
Stephen Daly	Team Leader	0411 011 220	(02) 9292 1887
Vicki Goff	Team Leader	0411 014 640	(02) 4924 3198
Bronwyn Beutel	Team Leader		(07) 30876767

INDUSTRIAL SPECIAL RISK (01R / 05A)

Team Email: uw.property.wa@cgu.com.au

John Lynch	Manager	0411 010 571/ (03) 9916 3759	John.Lynch@cgu.com.au
Arthur Frossos	Senior Underwriter	0401 716 404	Arthur.Frossos@cgu.com.au
Alexandra Bourhill	Underwriter	0411 011 715	Alexandra.Deards@iag.com.au
Donna Orbell	Underwriter	0481 061 579	Donna.Orbell1@iag.com.au

Schemes, Facilities and Global SchemesFacilitiesProperty@iag.com.au

Mary O'Shea	Manager	0418 364 402	(03) 9945 3348
Yvette Laracy	Senior Underwriter, Global Networks	0411 012 908	
Monica Bentancourt Calero	Underwriter	0411 010 050	(03) 8630 1403
Shadman Quadri	Underwriter	0478 270 415	(03) 9601 8222
Reece Marshall	Assistant Underwriter		
Tracie Stewart	Lead Policy Consultant		(03) 9916 3753

LIABILITY (10M)

Team Email: uw.liability.wa@cgu.com.au

Craig James	Manager	0411 010 316
Kate Lowery	Manager Schemes and Facilities	0435 856 356
Matthew Reading	Senior Underwriter	0411 011 790
Michelle Whalley	Senior Underwriter	0478 257 866

Corporate Team (turnover exceeding \$250m)

Jaryd Gush	Corporate Underwriting – Liability	0424 624 288
------------	------------------------------------	--------------

CONSTRUCTION & ENGINEERING (01C / 01D / 01E / 17U / 17P)

Team Email/Phone:	uw.constructionandengineering.wa@cgu.com.au		(08) 9264 2838
Harry Tsavaris	Manager Corporate	0411 010 464	
Sean Pietersz	Manager Commercial	0411 013 396	
Paul Stevens	Technical Manager	0411 012 878	
Alec Nikolic	Senior Underwriter	0411 012 346	(03) 9279 5110
Sonia Gosden	Underwriter	0411 011 825	(08) 8405 6115
Marko Sordillo	Underwriter	0481 469 950	(08) 8233 1915
Jayvier Hall	Assistant Underwriter		(03) 9279 5130
Nick Tsavaris	Assistant Underwriter	0482 134 919	(03) 9279 5162
Emma Shields	Assistant Underwriter		(02) 8895 0429
Ravi Kasundra	Assistant Underwriter		(07) 4529 8905

MOTOR FLEET (24F)

Team Email/Phone	uw.fleet.wa@cgu.com.au		(08) 9264 2846
Kelly Justyna	Manager, Fleet Underwriting	0478 263 215	
Charlie Koscielski	Fleet Team Leader	0466 529 150	
Matt Vickery	Technical Fleet Specialist	0411 011 284	
Phillip De Niet	Underwriter	0411 010 635	(08) 6298 5731
Justine Powell	Underwriter	0403 706 618	
Claudia McComb	Underwriter	0482 133 392	

Support Services**CGU HELP**

Phone: **1300 781 780**

Email: **cguhelp@cgu.com.au**

Please request password reset to prevent locking the account after three unsuccessful attempts.
Still having problems? Email CGU Help: cguhelp@cgu.com.au. Alternatively, ring 1300 760 658

PAYMENT ENQUIRIES

Phone: **1300 766 724**

Email: **cgupac@cgu.com.au**

Mail: **GPO Box 2005, Melbourne 3001**

EBUSINESS

EDI Team Phone: **If matter is urgent please contact your relevant Underwriting team**

EDI Team Email: **edi.support@cgu.com.au**

EDI Template Request – For all EDI Related technical issues, please complete this for and email to Edi.support@cgu.com.au

STATIONERY

Policy Wordings are available through the CGU Portal. If you do not have access to the CGU Portal, please contact Operations at operations.support@cgu.com.au to arrange

Claims**LODGEMENT & ENQUIRIES**

Phone: **13 24 80**

Email for new claims: **newclaims@cgu.com.au**

Email for existing claims: **claims@cgu.com.au**

Mail: **GPO Box 2852, Melbourne VIC 3001**

Phone for PRI Claims: **(03) 9601 8709**

Email for PRI Claims: **priclaims@cgu.com.au**

Mail for PRI Claims: **GPO Box 4609, Melbourne VIC 3001**

Phone for Liability Claims: **1300 038 407**

Email for new Liability Claims: **newclaimsliability@iag.com.au**

Email for existing Liability Claims: **liabilityclaims@iag.com.au**

Mail for Liability Claims: **GPO box 4756, Melbourne VIC 3001**



Insurer
Insurance Australia Limited
ABN 11 000 016 722 AFSL 227681
trading as CGU Insurance

CGU3438_B REV3 07/21