

CLAIMS

KEY CLAIMS CONTACTS

VERSION: NOVEMBER 2024



MAJOR EVENTS

Email:	claims@cgu.com.au	132 480 (13 CGU 1)
Major Events:	claims@cgu.com.au	1300 230 615

NEW CLAIMS

Email:	newclaims@cgu.com.au	132 480
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PROPERTY SUPPORTED

COMMERICAL

Nicole Baker	Nicole.Baker@cgu.com.au	0466 426 785	(02) 9502 7789
Heidi Brasell	Heidi.Brasell@cgu.com.au	0411 011 580	(07) 3087 6110

DOMESTIC

Natalie Williams	Natalie.Williams@cgu.com.au	0411 011 198	(08) 7326 5500
Heidi Brasell	Heidi.Brasell@cgu.com.au	0411 011 580	(07) 3087 6110

MOTOR

Ebony Case – VIC, TAS & QLD	Ebony.Case@iag.com.au		(02) 4231 2149
Leo Di Vito – NSW & ACT	Leo.X.DiVito@iag.com.au	0411 012 101	(02) 8895 7747
Tracey Pottage – WA & SA	Tracey.Pottage@iag.com.au	0411 012 272	(08) 6399 5519

C & E, CORPORATE PROPERTY AND LARGE LOSS

Linda Copley	Linda.Copley@cgu.com.au	0411 011 589	(02) 9292 9752
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PROPERTY MANAGED

COMMERICAL

Natalie Norman	Natalie.Norman@iag.com.au	0411 014 398	(02) 9292 3461
Tracey-Lee	Tracey-Lee.Swaney@cgu.com.au	0440 100 557	(07) 3087 6887

DOMESTIC

Ethel Sibal	Ethel.Sibal@cgu.com.au	0411 011 098	(02) 8895 7378
Phillip Bennet	Phillip.X.Bennett@iag.com.au		(08) 7326 5504
Rebecca Vella	Rebecca.Vella@cgu.com.au	0411 012 972	(02) 9292 9128

LIABILITY

New Claims:	newclaimslability@iag.com.au	1300 038 407 Option 1
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General:	liabilityclaims@iag.com.au	1300 038 407 Option 2
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Melissa Godino	Melissa.Godino@iag.com.au		(03) 7025 9422
Lisa Fidgeon	Lisa.Fidgeon@iag.com.au		(03) 7025 9437
Milad Boustany	Milad.Boustany@iag.com.au		(03) 7025 9421
Eden Matene	Eden.Matene@iag.com.au		(03) 7025 9460

PROFESSIONAL RISK

New Claims and General	priclaims@cgu.com.au
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CLAIMS RELATIONSHIP MANAGERS

Jason Boutcher – VIC & TAS	Jason.Boutcher@cgu.com.au	0411 011 841	(03) 6345 3557
Melissa Jenkin – NSW & ACT	Melissa.Jenkin@cgu.com.au	0411 012 867	(02) 4222 4459
Scott Osberg – QLD	Scott.Osberg@iag.com.au	0458 059 545	(07) 3337 8745
Sadie Buckingham – WA & SA	Sadie.Buckingham@cgu.com.au	0421 733 348	(08) 9278 1206



Insurer
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 ABN 11 000 016 722 AFSL 227681
 trading as CGU Insurance

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